

## **Applied Data Science Project**

L19 - Success stories

Giuseppe Rizzo
Turin, October 15, 2021











#### **Success stories**

Stories of 3 applied data science projects

For each, it is worth noting:

- how the objectives are framed
- the tasks addressed by the machine intelligences developed in the projects

The target audience of these stories are public/innovators

No technical choices nor experiment descriptions



### Take home message for your work

References of applied data science projects that can be utilized as inspiration for conducting your projects







Explore a city





tourist and cultural data: <u>events</u>, <u>places</u>, and <u>transportation</u>





#### madison square garden upcoming events



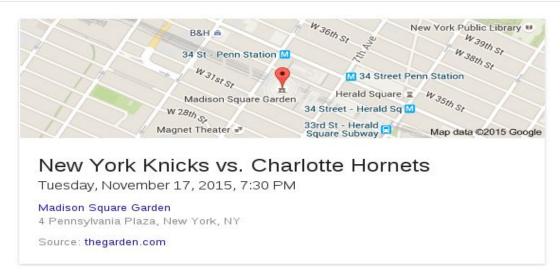
Web News	Shopping Videos Maps	More ▼	Search tools	
MADISON SQUARE Madiso GARDEN	on Square Garden / Events			
Tue, Nov 17 7:30 PM	New York Knicks vs. Charlo		Sat, Nov 21 12:00 AM	The All Access Tour
Wed, Nov 18 12:00 AM	The All Access Tour		Sun, Nov 22 1:00 PM	2K Classic Benefiting Wou
Thu, Nov 19 8:00 PM	Billy Joel		Mon, Nov 23 7:00 PM	New York Rangers vs. Nas
Fri, Nov 20 5:00 PM	2K Classic benefiting Wou		Tue, Nov 24 8:00 PM	Stevie Wonder: Songs in th



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#### Madison Square Garden / Events / New York Knicks vs. Charlotte Hornets

Tue, Nov 17 7:30 PM	New York Knicks vs. Charlo	Sat, Nov 21 12:00 AM	The All Access Tour	Wed, Nov 25 7:00 PM	New York Rangers vs. Mont
Wed, Nov 18 12:00 AM	The All Access Tour	Sun, Nov 22 1:00 PM	2K Classic Benefiting Wou	Thu, Nov 26 12:00 AM	The All Access Tour
Thu, Nov 19 8:00 PM	Billy Joel	Mon, Nov 23 7:00 PM	New York Rangers vs. Nas	Fri, Nov 27 7:30 PM	New York Knicks vs. Miami
Fri, Nov 20 5:00 PM	2K Classic benefiting Wou	Tue, Nov 24 8:00 PM	Stevie Wonder: Songs in th	Sat, Nov 28 8:00 PM	Red Hot Hockey







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#### **Charlotte Hornets Tickets - Ticketmaster**

www.ticketmaster.com > ... > 7 > Charlotte Hornets ▼ Ticketmaster ▼ Results 1 - 10 of 68 - Nov. 17. Tue. Madison Square Garden New York , NY 07:30 PM. New York Knicks vs. Charlotte Hornets. See Tickets. Nov. 18. Wed.

 Tue, Nov 17
 New York Knicks vs. Charlotte ...
 Madison Square Garden ...

 Wed, Nov 18
 Charlotte Hornets vs ...
 Time Warner Cable Arena ...

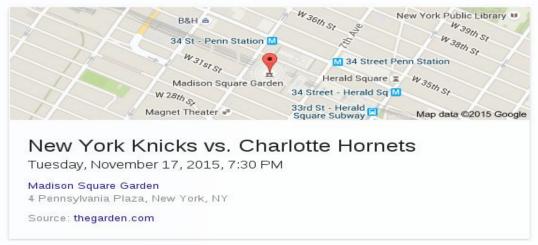
 Fri, Nov 20
 Charlotte Hornets vs ...
 Time Warner Cable Arena ...



# nearby places?







Charlotte Hornets at New York Knicks - Vivid Seats
www.vividseats.com/nba.../new-york-knicks.../knicks-11-17-1872819.ht... ▼
Charlotte Hornets at New York Knicks Tue. Nov 17, 2015 7:30 PM - Madison Square
Garden, New York, NY. NOTE: Prices set by sellers, may be over face-value ...

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Tue, Nov 17 New York Knicks vs. Charlotte ... Madison Square Garden .
Wed, Nov 18 Charlotte Hornets vs ... Time Warner Cable Arena
Fri, Nov 20 Charlotte Hornets vs ... Time Warner Cable Arena



## related events?



# will be looking for an <u>Indian</u> restaurant reachable in <u>10 minutes on foot</u> from the <u>Madison Square Garden</u>







AII Images Maps Videos Search tools News More ▼

About 547,000 results (0.95 seconds)

10 Places To Eat And Drink Near Madison Square Garden ... www.foodrepublic.com/.../10-places-to-eat-and-drink-near-madison-squ... ▼ Nov 7, 2013 - Now we take on the food near Madison Square Garden, which has long ... find some really interesting things less than a 10-minute's walk away.

10 Restaurants Near Holiday Inn Express NYC Madison ... www.tripadvisor.com > ... > New York City > New York City Restaurants ▼ Restaurants near Holiday Inn Express NYC Madison Square Garden on TripAdvisor: See 646808 reviews and ... 03/04/2016; "A great variety of Indian dish. Missing: reachable foot

Restaurants within Walking Distance of Monona Terrace conferencing.uwex.edu/.../RestaurantswithinWalkingDistanceofMonona... ▼ Madison, Wisconsin conference 2009. ... Sunprint Café on the Square (breakfast and lunch) ... Maharani Indian Restaurant (lunch buffet and dinner). 280 W. Washington Avenue (10 minute walk) ... the north side of W. Washington Ave. at the corner of Henry St. Fabulous Indian food, outdoor seating in an enclosed garden.

#### Hotel Row NYC at Times Square, New York City, NY ... www.booking.com > ... > New York City Hotels ▼

\*\*\*\* Rating: 7.5/10 - 7,910 reviews

In the Theater District and within a short walk of Times Square, this hotel ... The City Kitchen restaurant, also on site, offers New York city specialties. ... Radio City Music Hall, Madison Square Garden, the Empire State Building, and Javits ...





# https://youtu.be/K6\_ylq1ufH8

@giusepperizzo





# PASTIME

PasTime: a new personalized "in-destination" experience

#### PasTime in a nutshell

#### **Traveler needs at destination:**

Right service and content at the right time, customized for ME

























### PasTime – Project description

**PasTime is THE innovative solution** offering city visitors personalized, smart and attractive touristic recommendations based on a comprehensive knowledge base of local content promoting a territory combined with a deep understanding of travellers' behaviour and interests.

#### **Products and Services Proposal**

• Semantic technologies for building comprehensive knowledge bases in the domain of culture and tourism. Product type: data Platforms

- Technologies for creating bundles of business and cultural tourist offerings that correspond to user needs.
- Technologies for recommending attractive offers to user groups based on a strong understanding of users interests, purchase behaviors and past activities (personalization).
- Product type: in-destination recommender system





## Challenges are huge

#### **Business Opportunity:**

A huge addressable market:

\_ "Addressable Market" represents 46% of the total travel spend\* (€2,657B)



Increasing + 4% per year – and even more online…

#### For cities and tourism organisms:

- Give visibility on activities and tourist trumps (attractivity image promotion)
- A better knowledge of traveler behavior to adapt offers
- A way for visitors loyalty... Don't forget that a happy visitor is a better visitor





## PasTime – Functional Diagram







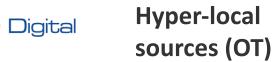
### **Knowledge Base for Cities**





Time for KB creation divided by 3 between Jan and Sep 2017









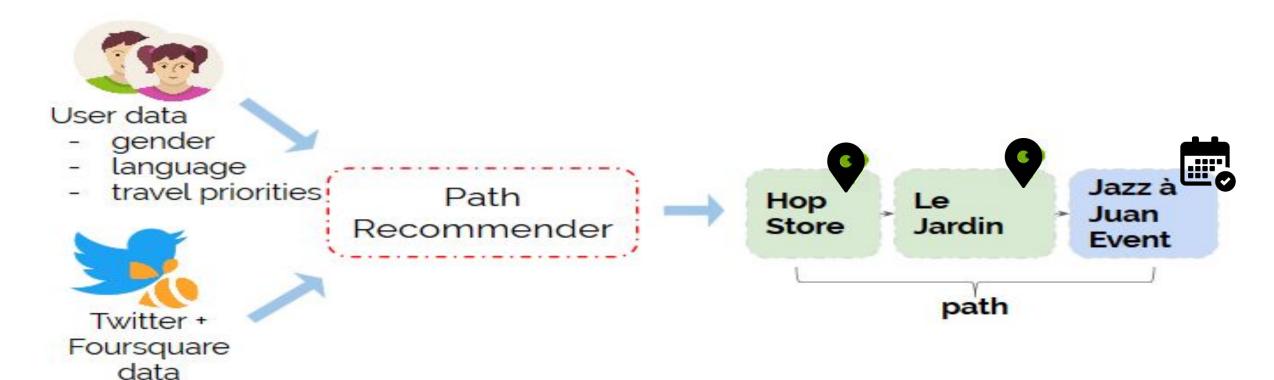








### Innovation: Creation of Logical Bundles of Offers



#### amadeus

A unique deep learning based recommender system that generates bundles composed of accommodation, restaurants, shopping, activities, sights and events

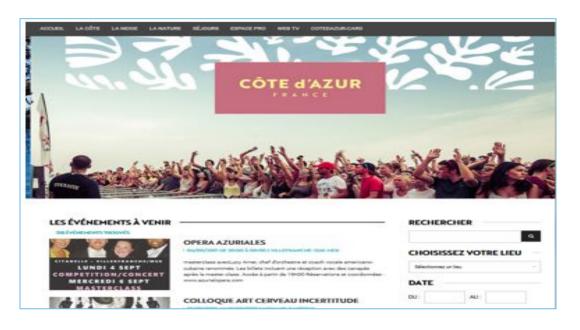


## Product B2B2G: data platform for tourism

#### **Extract, Transform, Load**



#### **CityMoove**



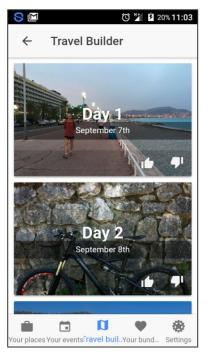
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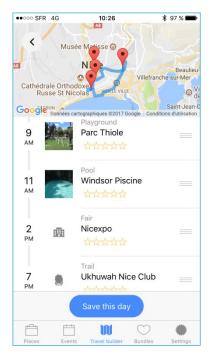






## Product B2B / B2C: in-destination recommender

















Enabling immigrants to easily know and exercise their rights





You've made it, you've managed to leave your country.

You are in Europe, but your travel hasn't finished yet.

You still have a **long journey ahead** of you to get to know the new hosting country's societal institutions, culture, socio-economic settings.

You'll have to orient yourself and try to grasp how to live where you are, accessing the different kinds of resources required for your daily life.

You'll have to learn a new language.

You'll have to understand what your rights and duties are.

And you'll need to be oriented in this journey".

(by a NGO member, Milan, Oct.2017)



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#### Migration is bigger and more contentious than ever

While work is the still the main reason people move to another country, growing conflicts and instability are increasing the number of people forced from their homes.

While in the U.S. and Europe, concerns that migrants are stretching local services and disturbing order have been harnessed by nativist politicians embracing tighter controls, advocates for migrants lament the many who die attempting to reach a new land or face exploitation once there.

(E. Vickers, C. Alexander, Bloomber Businessweek, Oct.2019)



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## easyRights...

#### EASYRIGHTS aims at improving the easiness for

#### (im)migrants to exercise their rights by:

- including two distinct instances of the concept of rights: the rights
  of non-citizens (OHCHR, 2006 refugees, asylum seekers, illegal or
  irregular immigrants) and the rights of the 'new citizens', (UNHCR,
  2006 legal immigrants under the general framework of
  integration)
- interpreting simplification as a problem of communication, trying to define a new international standard – the easyRights
   Mediation Grammar









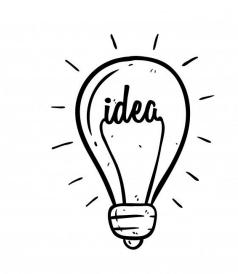
EXERCISING RIGHTS



ACCESSING SERVICES











## easyRights...

EXERCISE RIGHTS



awareness of basic rights/services



communication also involves the service providers



user-centricity for bureaucratic complexity

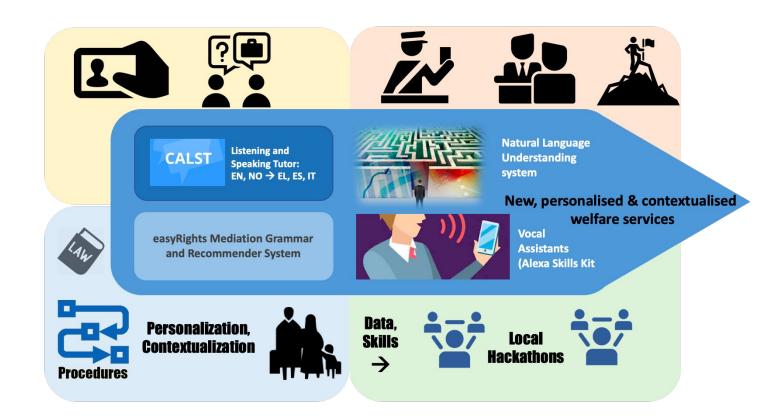






EXERCISE RIGHTS











# Thank you for your attention.

Questions?







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